



Core Values Statement

1. Quality of Life

Commonwealth Care Alliance promotes health care service delivery choices for our members that enable achievement of their goals for quality of life.

2. Commitment to Community

Commonwealth Care Alliance grounds its actions and decisions in the local community through engagement of community resources, through partnerships with community based care systems, and by keeping its members in the community whenever possible through support for members and their families and respect for the depth of their cultural values.

3. Patient Centered Care

Commonwealth Care Alliance endorses the principles of patient-centered care, and promotes and supports consumer participation in care planning and decision making in all clinical settings. Commonwealth Care Alliance is committed to listening to and representing the voice of its members; its policies promote self-direction to the maximal extent possible.

4. Partnership

Commonwealth Care Alliance supports the essential relationship between those receiving care and those providing and managing care and makes significant investment in primary care resources to enhance the primary care services available to our members.

5. Coordination of Care

Commonwealth Care Alliance works to improve the connections, communications and integration of all aspects of its members' care across specialties, home care, and community based services, to maximize quality.

6. Compassion

Commonwealth Care Alliance members have the right to compassionate care and assurance that care giving is sensitive, empathic, and respectful.

7. Transformation

Commonwealth Care Alliance is committed to serving as a national leader in establishing a "gold standard" that moves the health care delivery system toward prevention to improve the experience of both providers and our most vulnerable citizens as they consume healthcare services.

8. Shared Leadership

Commonwealth Care Alliance promotes the integration of the consumer voice into its governing structure through an approach that assures consumer advocacy organizations appoint its Board of Directors.

9. Quality Improvement

Commonwealth Care Alliance seeks to provide the highest quality of care based on the best evidence available and will continue to engage all providers in improving the care they provide for our members.