

YOUR CARE

Who are our Primary Care Physicians?

Commonwealth Care Alliance contracts with community-based health centers and physician practices that are experienced in serving elder populations. We offer enrollment to elders through primary care practices in many areas of the state.

Special Features of the Program:

- Care plans to address your specific care needs
- You receive care in your own communities
- Broad coverage for health care services including pharmacy, in-home services, and long-term care supports
- Flexibility to remain at home with needed care and support
- Access to medical staff 24 hours a day, 7 days a week
- Active involvement by you and your family
- All of your health and medical information in one place

ENROLLMENT

Requirements for Enrollment

Our program is for people who:

- Are aged 65 years old or older
- Are a Massachusetts resident living in Essex, Hampden*, Middlesex* Norfolk*, Plymouth*, or Suffolk county
- Have Medicare and MassHealth Standard, or just MassHealth Standard alone

*Denotes partial county, please call us for more information.



MEMBERS

Member Responsibilities:

- Select a primary care physician (PCP) from our list of participating doctors
- Find out whether your PCP sends patients to specific specialists you want to use
- Agree to receive services within our contracted provider network (except for emergency and out of area urgent care)



SENIOR CARE OPTIONS PROGRAM

THE PROGRAM

Commonwealth Care Alliance's Senior Care Options Program (HMO SNP) is a comprehensive health plan that provides all the services covered under Medicare and MassHealth, and other benefits **if determined necessary by the primary care team**. Services are coordinated by the team and are accessed through our preferred provider network.

Benefits include but are not limited to:

- \$0 co-pay for dental services
- \$0 co-pay for prescription drugs
- \$0 co-pay for certain over the counter medications with prescription
- \$0 co-pay for transportation and interpreters for medical appointments
- \$0 co-pay for eye glasses and hearing aids
- \$0 co-pay for durable medical equipment
- \$0 co-pay for podiatry services
- \$0 co-pay for care management services
- \$0 co-pay for in-home assistance with personal care needs

Why Choose Commonwealth Care Alliance?

We are committed to giving our members the health care and support services they need, and to promoting our members' involvement in decisions about their health needs.

Commonwealth Care Alliance's Senior Care Options Program (HMO SNP) provides support services to help seniors remain independent.

COMMONWEALTH CARE ALLIANCE

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Hours of Operation:

24 hours a day, 7 days a week

The benefit information provided herein is a brief summary, not a comprehensive description of benefits. For more information contact the plan.

Benefits may change on January 1, 2012.

Senior Care Options Program (HMO SNP) is a health plan with a Medicare contract and a contract with the Commonwealth of Massachusetts/EOHHS. Enrollment is voluntary.

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SENIOR CARE OPTIONS

PROGRAM
(HMO SNP)

